# Why choose ZJU-SAH?

*155+ years of putting patients first.*

## Zero boundaries

***When you come to ZJU-SAH, you don't just access one hospital, You access a global network focusing on your care.***

- ZJU-SAH specialists have been invited to operate in 20 countries across 5 continents, completing 60+ high-difficulty surgical demonstrations.
- ZJU-SAH hosts one of China's biggest international telemedicine programs, connecting patients worldwide with patient-centered care.
- ZJU-SAH has collaborated with top medical institutions from 10+ countries in clinical service, research and education.

## Specialists without limits

***The doctors behind our treatments are recognized at the highest levels globally.***

- Numerous ZJU-SAH specialists hold important positions in international academic organizations, shaping the global standards of medicine.
- Our multidisciplinary teams collaborate across departments, bringing the most suitable treatment together for every complex case, every time.

## Jointly shaping medicine

***"Head, hand, and heart" is what makes a good doctor. For 150+ years, we have stayed true to our founding mission and passed it on to the next generation.***

- ZJU-SAH serves as the teaching hospital of China's top medical school — Zhejiang University School of Medicine.
- Over 500 trainees from 50+ countries have been trained at ZJU-SAH.
- ZJU-SAH's standards are recognized globally. Our residency training programs are recognized by the Accreditation Council for Graduate Medical Education (ACGME) of the United States.

## Answering the unanswered

***Every innovation and breakthrough began with a patient who needed a better answer.***

- ZJU-SAH ranked #2 on the leaderboard of the National Natural Science Foundation of China for 15 consecutive years, with total research funding exceeding 500 million RMB.
- ZJU-SAH has received highest national scientific awards for 9 times.
- The DragonFlyTM transcatheter mitral valve repair system developed by ZJUSAH, received EU CE certification and entered the EU market.

## Unmatched expertise

***We solve challenging medical problems and bring together the best solution for every condition, no matter how rare.***

- Annual surgical volume in lung transplant and femtosecond cataract surgery ranks #1 globally in 2025.
- With 17 national key clinical disciplines, our surgical volume, complex case volume and Case Mix Index (CMI) all lead the nation - the world's hardest cases come to us.

## Home away from home

***Patients from 100+ countries and regions have trusted ZJU-SAH with their care. No barriers of language, culture, or distance should ever stand between you and the care we provide.***

Timely response
Easy accessibility
Multilingual services
Convenient billing with 30+ international insurers
Culturally competent care

# For Patients Outside of China

## Telemedicine consultation

*Get answers before you travel*

### Second Opinion

Provide clarity and confidence when facing medical uncertainty

### Pre-Travel Consultations

Make an informed decision, before making the journey

## Your care journey at ZJU-SAH

*From arrival to recovery*

1 Send Inquiry
2 Teleconsultation
3 Confirm
4 Prepare
5 Care at ZJU-SAH
6 Depart & Follow up

## Payment

### 30+ Insurance companies

Cigna &CMB, Ping an, International SOS, Med-link, MSH China, Generali China, AIA, Allianz, AXA, etc.
*(Please confirm your coverage with your insurance provider before your visit.)*

### Credit Card

ZJU-SAH accepts following credit cards for payment.

UnionPay 银联 VISA mastercard AMERICAN EXPRESS Diners Club INTERNATIONAL DISCOVER

## Speak with Our Team

We are here to ensure that your unique needs and cultures are met throughout the visit.

**Email** globalhealth@zju.edu.cn

WeChat

# Our cross-cultural care

*Your culture, your language, your comfort*

## Pre-Arrival *(Inquiry→Arrival)*

- Multi-language services
- Assistance with medical records
- Arranging telemedicine consultation with the most suitable medical teams
- Providing transparent cost estimation
- Assistance with visa and accommodation
- Assistance with travel itinerary

## In the Hospital *(Arrival→Discharge)*

- Assistance with airport pick-up arrangement
- Full time personal care coordinator
- Diverse cuisine options
- Assistance with city tour planning for family members

## Departure *(After Discharge)*

- English medical documents
- Assistance with discharge rehabilitation guidance
- Assistance with return travel arrangements
- Arranging telemedicine consultation and follow up
- Continuity of care with home country physicians

# International Medicine

*For international patients in Hangzhou*
*One-stop service*

Dedicated support from first inquiry to full recovery. in your language, every step of the way.

**Direct access**
Direct access to the right specialist, or the right team. No referrals, no delays.

**Fast-track services**
Priority scheduling for examinations, results & procedures.

**Multilingual support**
English • Arabic • Russian • French • Japanese • Korean and more upon request

**Direct billing**
Direct billing with 30+ insurers. No forms, no stress.

**Personal navigator**
One dedicated person beside you, every step of your healing.

**Beyond standard care**
Access to advanced medications, equipment & treatments.

## In their own words

"Thanks to this top-level team, great leadership, great care for patients, high level medical care. Full trust and gratitude to this unit. Always the best worldwide."

---- UK patient

"I feel very good here. This is the number one hospital in the world."

---- UAE patient

## Make an appointment

+86-571-89713988

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Mon-Fri· 8am-5pm
*if emergency, please dial 120

+86-184 5844 8790 *(24-hour assistance hotline)*

**Jiefang Campus:**
88 Jiefang Road, Shangcheng District, Hangzhou, China

**Binjiang Campus:**
1511 Jianghong Road, Binjiang District, Hangzhou, China

**Chengdong Campus:**
300 Yuanju Road, Shangcheng DIstrict, Hangzhou, China

**Boao Campus:**
456 Qidi Road, Xiaoshan District, Hangzhou, China

**Eye Hospital Campus:**
1 Xihu Avenue, Shangcheng District, Hangzhou, China

**Contact Number**
+86-571-8731 5108

**Email**
iao_sahzu@zju.edu.cn

**Website**
en.z2hospital.com

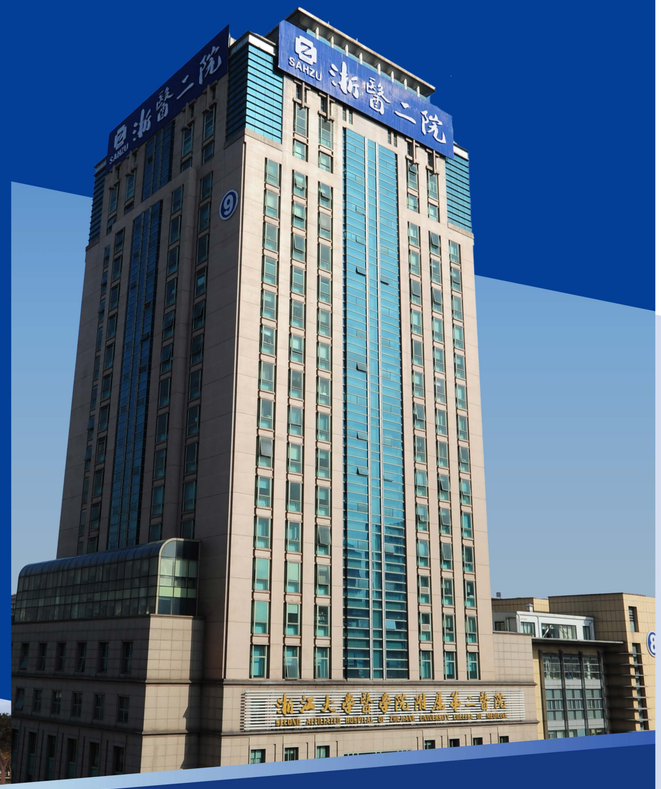
**Find us on**

浙大二院
THE SECOND AFFILIATED HOSPITAL
ZHEJIANG UNIVERSITY SCHOOL OF MEDICINE

# The Second Affiliated Hospital

**Zhejiang University School of Medicine**

*One of China's Best Hospitals*




*The needs of patients and customers come first*

# ZJU-SAH Annual Numbers

| | | |
|---|---|---|
| **3662** Nurses | **2839** Doctors | **4400+** Beds |
| **8** Campuses | **352K** Surgical Procedures | **9.72M** Outpatient and Emergency visits |
| **400** New Research Projects | **20000+** International Patients | **100+** Countries of Patients |

**A not-for-profit university affiliated tertiary hospital, providing patient centered care since 1869.**

**Accredited as National A++++ Hospital 10 Specialties Ranked National Top Ten According to Fudan Best Chinese Hospital Ranking**

#2 Rare Disease
#4 Emergency Medicine
#4 Ophthalmology
#5 Cardiology
#5 Neurosurgery
#5 Health Management
#6 Ultrasound Medicine
#7 Burns
#9 General Surgery
#10 Respiratory Medicine

**National Regional Centers of Excellence in Trauma and Cardiovascular Diseases**

- Joint Commission International (JCI) accredited academic medical center (2013-2022)
- **Primary healthcare provider for G20 Hangzhou Summit and 19th Asian Games**